



U.S. Citizenship  
and Immigration  
Services

June 29, 2005

# Fact Sheet

## A DAY IN THE LIFE OF USCIS

U.S. Citizenship and Immigration Services (USCIS) receives between six and eight million applications and petitions every year. As such, USCIS is the largest immigration service in the world. On a daily basis, the 15,000 federal and contract employees of USCIS accomplish the following at our 250 offices worldwide:

- Conduct 135,000 national security background checks
- Receive 135,000 visitors to our Internet site (USCIS.gov)
- Answer phone inquiries from 82,000 calls to our toll-free customer service phone line
- Process 30,000 applications for immigrant benefits
- Answer in-person inquiries from 19,000 visitors to information counters at 92 local offices
- Issue 7,000 Permanent Resident Cards (green cards)
- Capture 8,000 sets of fingerprints at 130 Application Support Centers
- Welcome 2,100 new citizens
- Welcome 3,500 new permanent residents
- Welcome nearly 200 refugees from around the world
- Help American parents adopt nearly 80 foreign-born orphans
- Grant asylum to 80 individuals already in the United States
- Naturalize 20 individuals serving in the United States military

– USCIS –

On March 1, 2003, U.S. Citizenship and Immigration Services became one of three legacy INS components to join the U.S. Department of Homeland Security. USCIS is charged with fundamentally transforming and improving the delivery of immigration and citizenship services, while enhancing the integrity of our nation's security.

